

**North East Combined Authority, Transport North East (Tyne and Wear)  
Sub-Committee**

20 April 2017

(3.30 - 4.15 pm)

Meeting held Committee Room, County Hall, Morpeth, NE61 2EF

**Present:**

Councillor: J Harrison (Chair)

Councillors: G Hobson, Cllr M Brain, J McCarty and M Mordey

140 **APOLOGIES FOR ABSENCE**

None

145 **DECLARATIONS OF INTEREST**

None

146 **MINUTES OF THE PREVIOUS MEETING HELD ON 27 FEBRUARY 2017**

**RESOLVED** – that the minutes of the meeting held on 27 February 2017 were agreed as a correct record and signed by the Chair.

147 **METRO PERFORMANCE UPDATE**

Submitted: Report of the Managing Director (Transport Operations) (previously circulated and a copy attached to the Official Minutes).

Members considered the report which provided an update on Metro performance for twelve weeks from 11 December 2016 to 4 March 2017.

In discussion members commented on the following:-

- The numerous times when services were out of action due to acts of vandalism on the line and concerns at the late response by bus operators to drivers informing them to accept Metro tickets.
- Park Lane signalling issues and a point defect effecting Excess Headway Minutes (Network Rail).

- Consideration of the next report to the Sub-Committee will include the takeover period from 31 March; Members also requested that they be given the opportunity to explore the methods of communication used between bus operators and Nexus in the event of service disruptions.

Points to note

The method used by Nexus ticket officers to inform bus operators of service disruptions.

Delays and service withdrawals can occur at peak travel times, coincide with football match days and can be as a result of overhead line faults or acts of vandalism.

**RESOLVED** that –

- The Sub-Committee received the report.
- A report in relation to the methods of communication used between bus operators and Nexus in the event of service disruptions be brought to a future meeting.

#### 148 **COMPLETION OF METRO TRANSITION**

Submitted: Report of the Managing Director (Transport Operations) (previously circulated and a copy attached to the Official Minutes).

Members considered the report which provided details of the work undertaken to date on the various work streams initiated by Nexus in respect of the Metro Transition project following the decision to allow the current Metro Concession with DB Regio Tyne and Wear Limited to expire on 31 March 2017.

Of the seven work streams identified to manage the transfer of the concession progress continued with:

Structure of delivery of Metro Passenger services – a review of the services is underway following the return of services to Nexus.

HR/Staffing – in relation to the Tyne and Wear Pension Fund final actuarial valuations are being assessed.

Financial – work is continuing to assess and monitor the true underlying base budget of DBTW and to inform post April 2017 costings.

Appreciation was shown for the dedication and work to ensure that the transfer of the concession was delivered smoothly and on time.

**RESOLVED** that –

- The report be noted.

- ii. The Sub-Committee receives a further report form Nexus Metro Transition Assurance Committee

149 **MONITORING NEXUS' PERFORMANCE 1 APRIL 2016 - 4 MARCH 2017**

Submitted: Report of the Chief Executive Officer for Transport and the Managing Director (Transport Operations) (previously circulated and a copy attached to the Official Minutes).

Consideration was given to the report which provided an update on Nexus' performance against its Corporate Business Plan (CBP) targets and objectives for 2016/17 for the duration of the twelve four-week reporting periods from 1 April 2016 to 4 March 2017, the period from 1 April to 10 December 2016 having been previously reported to the Sub-Committee.

In discussion members commented/questioned as follows:

- The evident decline in patronage and plans to mitigate this.
- An explanation was requested with regards to 'platform gap fillers' and its purpose.
- Conversations with young people in respect of their transport needs to enable them to access employment and barriers to using public transport such as high costs and issues of personal safety. In Newcastle considerable progress had been made between bus operators and affordable transport for young people.

Points to note were:

A further day of industrial action by the Rail, Maritime and Transport workers' union (RMT) which will coincide with the three-day road cycling race Tour de Yorkshire.

Future investment such as Killingworth Road Bridge.

Marketing initiatives to promote destinations/attractions particularly during school holiday periods.

The trial to implement platform gap fillers; a trial specific to Network Rail as part of the scheme to ensure compliance with the Rail Vehicle Accessibility Regulations requirements.

**RESOLVED** – that the report be received.

150 **NEXUS' CORPORATE RISKS 2017 - 2018**

Submitted: Report of the Managing Director (Transport Operations) (previously circulated and a copy attached to the Official Minutes).

Members considered the report which provided information on the up to date position with regard to Nexus' Corporate Risk Register.

**RESOLVED** – that the report be noted.

151 **TYNE TUNNELS UPDATE**

Submitted: Report of the Lead Chief Executive for Transport (previously circulated and a copy attached to the Official Minutes).

Consideration was given to the report which provided Members with an update on issues at the Tyne Tunnels relating to the operation of the New Tyne Crossing vehicle tunnels and the refurbishment of the Tyne Pedestrian and Cyclist Tunnels.

Members referred to the opening of the pedestrian and cyclist tunnels suggesting that a marketing campaign be used to promote the reopening of the tunnels.

**RESOLVED** that the Sub-Committee:

- i. Noted the contents of the report relating to the operation of the new Tyne Crossing vehicle tunnels.
- ii. Noted the contents of the report relating to the refurbishment of the Tyne Pedestrian and Cyclist tunnels.

152 **DATE AND TIME OF NEXT MEETING**

13 July 2017 at 3.00pm or on the arising of the Transport North East Committee