

## **Transport North East (Tyne and Wear) Sub-Committee**

15 July 2016

Meeting held Committee Room, Sunderland Civic Centre, Burdon Road, Sunderland, SR2 7SN

### **Present:**

Councillor: J Harrison (Chair)

Councillors: M Brain, G Hobson, J McCarty and M Mordey

### **82 APOLOGIES FOR ABSENCE**

There were no apologies for absence.

### **83 DECLARATIONS OF INTEREST**

There were no declarations of interest.

### **84 MINUTES OF THE PREVIOUS MEETING**

The minutes of the previous meeting held on 28 April 2016 were approved as a correct record and signed by the Chair.

### **AGENDA ITEMS 4 AND 5**

On request from the Chair agenda items 4 and 5 were considered jointly as one item.

### **85 MONITORING NEXUS' PERFORMANCE: 2015/16 AND MONITORING NEXUS' PERFORMANCE: 1 APRIL TO 28 MAY 2016**

Submitted: Reports of the Managing Director (Transport Operations) (previously circulated and copy attached to Official Minutes).

Members considered the reports which provided a review of Nexus' performance against its Corporate Business Plan (CBP) targets and objectives for 2015/16 and an update on Nexus' performance against its CBP targets and objectives for 2016/17 for the eight week period from 1 April to 28 May 2016.

Members welcomed D Gibson and C Carson of DB Regio Tyne and Wear, who offered assurance that a significant amount of work was being carried out to improve the performance of Metro services, including addressing issues related to dealing with the ageing fleet and staff sickness.

Amongst other matters discussed during the consideration of the reports were the performance in relation to the Metro boardings, punctuality, reliability and customer

satisfaction. Members emphasised the importance of maintaining the agreed targets.

**RESOLVED** – That:

- i. The reports (i) Monitoring Nexus' Performance: 2015/16 and (ii) Monitoring Nexus' Performance: 1 April to 28 May 2016 be noted; and
- ii. Work would continue to improve the performance of Metro.

## 86 **UPDATE ON NEXUS' CORPORATE RISKS 2016/17**

Submitted: A report of the Managing Director (Transport Operations) (previously circulated and copy attached to Official Minutes).

Members considered the report which provided an update on Nexus' Corporate Risk Register. Members requested that the Risk Register be reviewed as a result of the outcome of the referendum on the UK's membership of the European Union.

**RESOLVED** – That the report be noted.

## 87 **PREPARATIONS FOR GREAT NORTH RUN 2016**

Submitted: A report of the Managing Director (Transport Operations) (previously circulated and copy attached to Official Minutes).

Members considered the report which provided an update on the actions that were being prepared and undertaken to deliver successful Metro services for the 2016 Great North Run.

Members received a verbal update from the officers of DB Regio Tyne and Wear (DB Regio), who explained what work was carried out to plan and test the operational delivery plan for the forthcoming Great North Run. Members also noted a verbal update on the staffing changes within the organisation.

In welcoming the report and the information provided verbally at the meeting on the DB Regio preparation for the Great North Run, Members asked DB Regio to provide a sufficient number of trains on the day of the event and ensure that passengers were advised about closure of stations well in advance of the event in order to enable effective journey planning.

In discussion, Members also received information from DB Regio on the following:

- the performance of Metro services on the day of a recent match between England and Australia;
- the good planning, and also the lessons learned, of Metro services for the recent concert of Beyoncé. Members offered thanks to the staff who had planned and delivered Metro services for the concert; and

- work to prepare for various events in Tyne and Wear, including the forthcoming International Air Show in Sunderland.

The Sub-Committee offered thanks to all staff who were working to plan the delivery of Metro services for the forthcoming Great North Run.

**RESOLVED** – That the report be noted.

88 **DATE AND TIME OF NEXT MEETING**

15 September 2016 at 2pm at Sunderland City Council.

89 **EXCLUSION OF PRESS AND PUBLIC**

**RESOLVED** – That by virtue of paragraphs 3, 4 and 5 of Part 1 of Schedule 12A of The Local Government Act 1972 press and public be excluded from the remainder of the meeting during the consideration of agenda items 10, 11 and 12 (Confidential Minutes of the Previous Meeting, Metro Transition Project Update and Tyne Tunnels – Update) because exempt information was likely to be disclosed and the public interest test against the disclosure was satisfied.